

## *TSA Update For GetThere Users* Secure Flight Passenger Data Information Requirements

### TSA/Secure Flight with



As you know, the Transportation Security Administration (TSA) initiated the Secure Flight Program last fall. This program requires all airlines to collect and transmit Secure Flight Passenger Data (SFPD) to the TSA.

The program is moving into a new phase which requires 100% of passengers traveling within the US and its territories to have SFPD in reservations booked for travel November 1, 2010 and beyond. **The TSA allows no exceptions: compliance is mandatory.**

While the ultimate responsibility for complying with TSA rules falls to airlines and travelers, it is important that travelers clearly understand that failure to provide SFPD likely will result in inconveniences, including ineligibility for advance check-in, required ticket counter check-in at the airport and possible ticket cancellation. ***All airlines will require the agency to collect this data before any ticket can be issued.***

To ensure 100% compliance and to minimize Customer inconvenience, Balboa Travel, in connection with airline requirements, will require that the complete information be present in all bookings no later than August 30, 2010. **This means that effective September 1, 2010, our system will inhibit the issuance of a ticket if all of the traveler's SFPD is not present.**

It is also important that travelers with frequent flyers numbers ensure that the name on their frequent flyer accounts **exactly** matches the name that is in their Balboa traveler profile. Failure to do so could result in mileage points not being tracked accurately. Travelers should check directly with each airline for the process to make any necessary changes.

Airlines are required to provide the following passenger information to the TSA:

1. **Full Name** (First, Middle and Last)
2. **Date of Birth**
3. **Gender**
4. **Redress Number** (if applicable- see FAQ section)
  - Unique number DHS assigns to passenger to promote resolution with previous watch list alerts.

## TSA Update For GetThere Users

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#### TSA Secure Flight Documentation area:

Travelers are able to add their Middle name to the GetThere profile section to match their legal identification used to check in with the air carrier.

#### Name, Address and Phone Number

For your security, information stored in your profile may be masked.

* First Name:	<input type="text" value="Vernon"/>
Middle Name:	<input type="text" value="James"/>
* Last Name:	<input type="text" value="Bear"/>
* E-mail Address:	<input type="text" value="Vbear@balboa.com"/>
Gender:	<input type="text" value="Male"/> (Requested by: <a href="#">TSA</a> )
Date of Birth:	<input type="text" value="March"/> <input type="text" value="4"/> <input type="text" value="1948"/> (Requested by: <a href="#">TSA</a> )
Redress Number:	<input type="text" value="abc123"/> (Requested by: <a href="#">TSA</a> )

If you require assistance with updating your travel profile please contact Balboa Travel Online Product Support:

**Email:** [support@balboa.com](mailto:support@balboa.com)  
**Phone:** 800-682-6170 toll free, 858-678-3765 direct